

FULL LIFETIME WARRANTY

RESIDENTIAL HOMEOWNERS

Floridian Home Improvement and, the manufacturer, are providing a full lifetime transferable *Warranty* to the original purchaser and the transferee of the property. The Simonton vinyl window system is warranted against all defects in material and workmanship as long as the windows remain in the original opening in which they were originally installed, and is subject to the terms and conditions of this *Warranty*. All warranties are null and void if **Floridian Home Improvement** does not receive full and final payment on products and services within ten (10) days of installation completion.

Lifetime Warranty — Sash Frame and Master Frame

The 100% virgin vinyl in all **Simonton** windows and patio doors will be warranted against cracked welds, warping, peeling, pitting, flaking, blistering, discoloring, and corroding.

Lifetime Warranty — Moving parts of the Basic Window Unit

All moving parts of Simonton windows and patio doors, consisting of the constant force balancing system used to raise and lower the window sash, the brass wheels used to slide a sash on a patio door or a window unit, the vinyl safety vent locks and the locking mechanisms used to secure windows or patio doors.

Lifetime Warranty — Weather Stripping of the Basic Window Unit

All weather strippings are warranted against rips, tears, and sliding out of the sash.

	Parts	Labor	Complimentary Accidental Glass Breakage Replacement
Homes owned and continuously occupied by the Purchaser	Lifetime	Lifetime	Lifetime
Subsequent Owners of Homes	Lifetime	Lifetime	Lifetime

Lifetime Warranty — Screening and Screen Frame

The screen frames are warranted against manufacturing defects resulting in rotting and/or rusting. Screen material is warranted against all accidental rips, tears, and/or normal weathering.

Lifetime Warranty — Insulated Glass Unit

All Simonton hermetically sealed insulated glass units, which come with *Low-E* glass and argon gas, are warranted to be free from material obstruction of vision caused by: film formation, dust, dirt, or moisture collection between the interior glass surfaces resulting from failure of the hermetic seal, under conditions of normal use and service.

Lifetime Warranty — Glass Breakage

Floridian Home Improvement will replace any accidental glass breakage with no service charges ever.

Lifetime Warranty — Labor and its Provisions

Floridian Home Improvement will warrant the window for repair or replacement of all window components, frames, and glass packs, under the provisions of this *Warranty*. **Floridian Home Improvement** will also cover all labor cost associated with the repair or replacement of warranted components and glass packs. In the event **Floridian Home Improvement** is no longer in operation, Simonton will continue to offer a full lifetime transferable guarantee on all parts, glass seals, glass breakage, and screens. However, **Simonton** does not warrant associated labor costs.

To Successor Owner — Transferable Warranty

This *Warranty* for Simonton windows and patio doors, which have been installed by **Floridian Home Improvement**, is transferable one time by the original purchaser to the subsequent owner and shall not be further transferable. The new owner of the property must contact **Floridian Home Improvement** via certified mail within one hundred, eighty (180) days of closing for the transfer to be valid.

Exclusions —

This *Warranty* is made in lieu of all other expressed warranties. Due to the unlimited time length of the *Warranty*, **Simonton** reserves the right to change any **Simonton** Window. If the glass pack or component of the window originally installed is no longer available, **Simonton** shall have the right to substitute a compatible glass pack or component with better or equal quality as a replacement.

This *Warranty* covers only the specified manufacturing defects as specified herein. This warranty does not cover including, but not limited to, intentional damage, alterations, negligent maintenance, misuse or abuse, building settlement or structural defects, fire, flood, hail, lightning, or any other acts of nature.

This *Warranty* does not apply if the vinyl is painted, varnished, or coated with any other substance.

Condensation on windows may occur as the natural result of humidity within the house or building area and changes in interior/exterior temperatures, and does not indicate a defect in the window. This *Warranty* does not cover condensation nor frost or freezing from condensation on the windows.

To Obtain Covered Services —

Any claims or defects under this *Warranty* should be made by phone to 855-587-4854 and/or in writing to:

Floridian Home Improvement
407 S. Disston Ave
Minneola, FL 34715

In the event **Floridian Home Improvement** is no longer in operation, all claims or defects under this *Warranty* should be made to Simonton in writing to:

Simonton Windows & Doors
3948 Townsfair Way # 200
Columbus, OH 43219

PROPER CARE AND MAINTENANCE

Frame Cleaning

- Vacuum dirt from sill and track areas before washing.
- Clean windows and door frames with a mixture of mild dish soap and water.
- Abrasive or caustic cleaners or solvents are **NEVER** recommended.
- Always rinse completely with clean water and wipe dry.

Drainage Systems

- Check to make certain the drainage or “weep holes” are always clear of dirt, stucco, sand, or building materials, both inside and outside of the window or door in the bottom of the frame.
- It is normal for water to accumulate in the sill or track area with wind-driven rain. The water is intended to drain to the outside as water builds up or outside pressure subsides.
- Keep sill or track areas clean of dirt or debris.
- Use a small, soft bottle brush to clear openings.

Glass Care

- Clean glass with mild dish soap and clean water.
- Avoid washing glass in direct sunlight.
- Never use any petroleum-based cleaners or caustic chemicals on your glass.
- Never use a razor blade, putty knife, or abrasive pad to clean the glass.
- Never use a high pressure spray nozzle when rinsing your windows and doors after washing.
- Abrasive or caustic cleaners are **NEVER** recommended because they might cause permanent damage to the finish/coating or the glass.

Screens

- Clean screens by first removing them. Was on a flat, clean surface with mild dish soap and water - use a very soft brush. Rinse, wipe dry and reinstall.

Condensation and Mold

- Condensation can be a natural occurrence in the home.
- Check all windows and doors for airtight seals.
- Open windows and doors whenever practical to allow interior moisture to escape.
- Regularly use ceiling fans to circulate the air.
- Use exhaust fans in rooms with high humidity (bathrooms and the kitchen).
- Use dehumidifiers to reduce the amount of moisture inside homes with high humidity.

Key *DO's* and *DON'Ts*

- DO:** Clean the frame surfaces.
- DON'T:** Use a razor blade, putty knife or abrasive pad.
- DO:** Use a glass cleaner or mild dish soap.
- DON'T:** Use any petroleum-based cleaners or solvents.
- DO:** Clean tracks and “weep holes”
- DON'T:** Use oil-based lubricants.
- DO:** Check weather stripping and hardware.
- DON'T:** Live with poor performing components.
- DO:** Clean your insulated glass with proper cleaning agents.
- DON'T:** Add attachments to the glass or frame without approval from the window manufacturer
- DO:** Choose CERTIFIED (NFRC/AAMA) window and door products.
- DON'T:** Settle for products that do not meet important water, air infiltration, structural, and thermal performance standards.
- DO:** Read and understand your manufacturer’s warranty and install per AAMA/manufacturer’s instructions.



**FLORIDIAN HOME
IMPROVEMENT**